

## **Small Engine Repair Department**

**Reports to: Store Manager, Assistant Manager, or Supervisor on duty.**

**Classification: Non-Exempt / Hourly**

**Date: 1/1/2017**

**Job Summary:** Determines extent of necessary repairs and performs service and mechanical malfunctions on push and riding lawn mowers, chain saws, tillers, weed eaters, and related power equipment in a timely manner.

### **Essential Functions:**

1. Communicates product information clearly and effectively to our customers.
2. Ability to review equipment manuals and warranties accurately.
3. Assists with special orders for required parts as needed.
4. Maintains Stihl sales logbook and completes Warranty tickets and other on-line printed information.
5. Tow Motor certified.
6. Contacts customer for repair approval after the extent of repair is determined.
7. Must follow Safety Compliance procedures such as wearing safety glasses and storing various fuels in clearly marked containers.
8. Maintain neat, safe and well organized shop and storage area.
9. Completes Repairs for power equipment.
10. Must be able to set up and assemble new equipment.
11. Stocking merchandise, unloading semis, cart retrieval, maintenance of farm lot and helping customers with load-outs is required.
12. Must be able to use sockets, screwdrivers, pipe wrenches, circular saws and drills.
13. Exposed to hazardous chemicals such as: gasoline, oil, and carburetor cleaner.
14. Required Job Training available on our Outfitters on-line website.
15. Physically able to lift up to 80 lbs., bend, stoop, climb, manipulate bolts, nuts or other fasteners for purposes of disassembly and reassembly of equipment.

### **Additional Responsibilities:**

Completes special projects directed by a member of management and additional responsibilities may be assigned throughout the store at any given time.

### **Minimum Requirements of Training and Experience:**

1. Minimum Age requirement is 18 years old.
2. Minimum of 6 months previous engine repair required. Certified training preferred.
3. Overnight travel stays required on occasion to attend supplier's certification classes.

